**Elidjon Dede**

Dear HR Department

I read with interest your posting for Junior IT Technical Support at MEDISCA Pharmaceutique Inc . I believe I possess the necessary skills and experience you are seeking and would make a valuable addition to your company.

As my resume indicates, I possess more than 3 years of progressive experience in the **IT** field. My professional history includes positions such as **IT MANAGER** at **SKIATHOS PALACE HOTEL** as well as **IT SERVICE and COMPUTER ENGINEERING** at **TECHNICAL SUPPORT NETWORK LTD** in addition as **IT ADMINISTRATOR** at **BMW AUSTRIA BANK GmbH.**

Most recently, my responsibilities as IT SERVICE and COMPUTER ENGINEERING at TECHNICAL SUPPORT NETWORK LTD match the qualifications you are seeking. As a TECHNICIAN at this company my responsibilities included

* Troubleshoot infrastructure technical issues.
* Install, configure and maintain all end-user devices
* Install, configure and maintain server, network and other infrastructure components.
* Provide on-call support in emergency situations, when needed.

I have attached my resume for your review and I look forward to speaking with you further regarding your available position.

Sincerely

Elidjon Dede